Dear Staff and Physicians,

This is a challenging time, but also one of great opportunity. We continue to make progress in bringing our patients back to the system for elective procedures, routine visits, and other care. Our infection prevention measures, including enhanced testing, universal masking, social distancing, and symptom monitoring, have proven successful in keeping our COVID-19 exposure and infection rates extremely low for everyone. There are many good things happening in our system, and each one of you is critical to our success. Thank you for all you do.

Please read the important updates below regarding recovery dashboards, testing, and other information.

**Recovery Efforts and New Dashboards**
The number of COVID-19 positive patients in our hospitals continues to decline (currently 7 inpatients). This allows us safely to bring patients back in a systematic approach for elective procedures, routine visits, and other care. The message to our patients is that it is safe to return to our hospitals and clinics. We successfully reopened for elective surgeries and procedures on May 4, 2020. You can view our collective recovery progress in areas such as the operating room, inpatient, ambulatory, and radiology in the attached dashboards, which can also be found on the [Communications Hub](#).

**Asymptomatic Healthcare Worker Testing**
As you know, in late April we began asymptomatic testing for all of our healthcare workers. To date, we have tested more than 4,600 asymptomatic healthcare workers throughout the system. The results continue to remain steady at approximately 0.2% positive for diagnostic (PCR) and 1.4% positive for antibodies (IgG). The attached Employee Testing dashboard is updated regularly and available on the [Communications Hub](#).

We are currently in the process of testing the last tier of asymptomatic healthcare workers, which includes all staff who do not have patient care responsibilities. Please notify your manager if you want a test but have not yet been tested. Managers, please contact Andrea Brollini at andrea.brollini@hhs.sccgov.org with the following information:

Department/Unit name:
Department/Unit Contact:
Number of Healthcare Workers:

**Update Re Shelter in Place Order**
The County Health Officer issued a new [Shelter in Place Order](#), which goes into effect at 12:01 am on Friday. The new Order allows for an initial, measured reopening of non-essential retail businesses for curbside pickup, as well as businesses that support and supply these retailers through manufacturing, warehousing, and logistical services. These businesses are subject to mitigating conditions to reduce risk of transmission associated with their reopening, including a limit on the number of workers who can be inside the facility at any time based on the formula of one worker per 300 gross square feet. The Order also allows outdoor museums, outdoor historical sites, and publicly accessible gardens to reopen, so long as the public is restricted to outdoor areas other than to use restrooms. Car parades may also take place, although bicycles and motorcycles will not be allowed to participate.

**Community COVID-19 Testing**
Widespread community COVID-19 diagnostic testing is a critical component in the efforts to reopening businesses and lifting the shelter-in-place orders. We have many colleagues doing excellent work to expand our testing capacity even further in order to assist the Public Health Department and the County Emergency Operations Center. We are currently preparing workflows, forms, and guidelines for this expanded testing initiative. The three expanded testing teams are: (1) VHHP, Shelters, and congregated living - testing for shelters and encampments and congregate living situations; (2) Employee Health - testing for healthcare workers in the County Health System and certain other County employees; and (3) Drive through and community based testing - drive thru testing sites and possible mobile clinics for patients and members of the community. Efforts are underway to establish new testing capability in Mountain View, which will join the drive through sites at East Valley, Milpitas, Downtown, and DePaul. Thank you to all who have assisted in these very important, time sensitive efforts.

**COVID-19 Timekeeping**
In order to comply with state and federal reimbursement guidelines related to our COVID-19 response, employees who charge any portion of their time to SIO 103333, 103264 or the cost centers associated with the emergency response (6560, 6562, 6502, 6503, 8521, 8721) must keep a detailed log of their activities in the form of the attached template provided by the County. Please work with your supervisor to complete and maintain these completed templates daily. We are working with the Controller’s Office to determine if existing HICS 214 documentation will qualify in lieu of the templates for those working in the Hospital Command Center.

**Social Distancing**
Our social distancing measures are working and continue to be our best line of defense against COVID-19. Please keep up the good work! Please continue to follow standard precautions for all staff in the Hospitals and Clinics to reduce the spread of disease: practice good hand hygiene, do not come to work if feeling sick or experiencing a fever, maintain at least 6 feet distance from others where possible, clean frequently used or high touch surfaces and shared
spaces, and wear a mask at all times or use other PPE when providing clinical care, consistent with current guidelines. New PPE Guidelines were posted yesterday. Please review them and contact your manager with any questions.

If you need assistance with social distancing in your workspace, please contact Ricardo Ballin in the Planning Section of the Hospital Command Center at 408-483-3222. All concerns will be reviewed promptly and additional safety precautions implemented as needed.

**Virtual Resources from Employee Wellness**
The Employee Wellness team and Employee Assistance Program have virtual resources available to help you stay healthy and manage through this difficult time. Options include online fitness classes, mental health resources, and additional health promotion webinars. Please check the [website](#) for updated information, registration, and tips on how to take care of yourself, seek resources, and practice healthy habits.

Healthy Regards,
Paul

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